# Chanelle Henry,



Creating authentic, empathy-driven inclusive experiences through data-driven research

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Professional Experience

**Freelance** · Working with startups, agencies & small businesses

**Collaborate with design and developer teams UX/Product** Consultant managing a variety of cross-media projects. I love working with startups and other orgs who are Jan 2013 - Present people-focused, innovative and empathy-driven.

> Skills: Leadership & Management · UX · Product Design · Branding · Project Management · Prompt Engineering

**Slalom** · Next-gen professional services company

I supported Business Analysts, Strategists and Sr. XD Consultant **Developers to create digital solutions for clients.** Nov 2020 - Sep 2022

> **Skills:** UX/Product Design · Salesforce Product · Mentoring · Product Strategy · User Research

# **Duke University** · Private educational institution in Durham

**Researcher & UX Consultant** Aug 2016 - Feb 2019

After suffering burnout, I decided to attend grad school. I consulted with Duke Chapel & Pratt School of **Engineering where I was the Artist-in-Residence** 

**Skills:** UX Strategy · UI Design · Research Methods Mentoring · 3D Modeling · Collaboration

## **Bluewolf** · Digital consultancy and Salesforce specialist

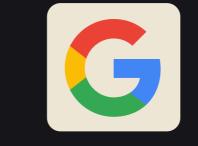
**Director of** I closed CHD Collective (a successful agency I started) to created a UX practice from scratch as **User Experience** the sole UX Designer for a global company. Apr 2013 - Jul 2016

> **Skills:** Management · Hiring · Product Management · Salesforce · Workshops · UX · Data Management

#### **Certificates, Courses & Learnings**



**Google Data Analytics Pro Certificate** Coursera & Google



**Google IT Automation with Python** Coursera & Google

# **Skills | bring**

## Tools I work with

- Strong leadership skills in managing, mentoring and training design teams.
- Expertise in creating and implementing data-driven design strategies.
- Excellent communication and collaboration skills to work closely with cross-functional teams.
- Proficiency in design software and tools.
- Strong project management skills.

# Education

**Masters in Theological Studies** Duke Divinity | Aug 2016 - 2019

**Art Direction & Design** 

Creative Circus | Aug 2007 - 2009

**Figma:** for collaborative design, prototyping, and design system management Miro: for brainstorming, mapping user flows, and creating user journey maps Notion: for documentation and sprint management Maze: for user testing and research

Quant & Qual Research, problem-solving, machine learning, artificial intelligence

**B.A. in Psychology** Eastern University | Aug 2001-2004