




# Chanelle Henry,

Creating authentic, empathy-driven inclusive experiences through data-driven research



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## Professional Experience

**Freelance** · Working with startups, agencies & small businesses

**UX/Product Consultant**  
Jan 2013 - Present

**Collaborate with design and developer teams managing a variety of cross-media projects.**  
I love working with startups and other orgs who are people-focused, innovative and empathy-driven.

**Skills:** Leadership & Management · UX · Product Design · Branding · Project Management · Prompt Engineering

**Slalom** · Next-gen professional services company

**Sr. XD Consultant**  
Nov 2020 - Sep 2022

**I supported Business Analysts, Strategists and Developers to create digital solutions for clients.**

**Skills:** UX/Product Design · Salesforce Product · Mentoring · Product Strategy · User Research

**Duke University** · Private educational institution in Durham

**Researcher & UX Consultant**  
Aug 2016 - Feb 2019

**After suffering burnout, I decided to attend grad school. I consulted with Duke Chapel & Pratt School of Engineering where I was the Artist-in-Residence**

**Skills:** UX Strategy · UI Design · Research Methods · Mentoring · 3D Modeling · Collaboration


**Bluewolf** · Digital consultancy and Salesforce specialist


**Director of User Experience**  
Apr 2013 - Jul 2016

**I closed CHD Collective (a successful agency I started) to created a UX practice from scratch as the sole UX Designer for a global company.**

**Skills:** Management · Hiring · Product Management · Salesforce · Workshops · UX · Data Management

## Certificates, Courses & Learnings

 **Google Data Analytics Pro Certificate**  
Coursera & Google

 **Google IT Automation with Python**  
Coursera & Google

## Skills I bring

- Strong leadership skills in managing, mentoring and training design teams.
- Expertise in creating and implementing data-driven design strategies.
- Excellent communication and collaboration skills to work closely with cross-functional teams.
- Proficiency in design software and tools.
- Strong project management skills.

## Tools I work with

**Figma:** for collaborative design, prototyping, and design system management  
**Miro:** for brainstorming, mapping user flows, and creating user journey maps  
**Notion:** for documentation and sprint management  
**Maze:** for user testing and research

## Education

**Masters in Theological Studies**  
Duke Divinity | Aug 2016 - 2019

**Art Direction & Design**  
Creative Circus | Aug 2007 - 2009

Quant & Qual Research, problem-solving, machine learning, artificial intelligence

**B.A. in Psychology**  
Eastern University | Aug 2001 - 2004